## Document Summary

| Description | Name |
|---|---|
| **Brand** | WL |
| **Product** | Hotel |
| **Section** | Search Results |
| **Screen ID** | HOTEL210 |
| **Friendly Name** | Hotel Details |
| **Browser Title/Title tag** | {POS URL} – Hotel detail Information |
| **Global Header State** | Hotels |
| **Meta Robots** | |
| **Canonical Tag** | |
| **Meta Description** | |
| **Meta Keywords** | |

## Revision History

| Version | Date | Author | Change Reference |
|---|---|---|---|
| **01.27** | 7/22/2010 | Frank Gruger | Integrated path redesign first draft created from master v.01.26 |
| **02.00** | 9/15/2010 | Frank Gruger | Updating to sync with production and feedback |

**ID:** View 10

**Description:** **Single Property -** Dated Search Hotel

**Features:** **TBD**

**Localization:** ShortDate

AbbrevFullDateNoYear

Currency

Distance

---

**Ads not shown in this wireframe**

For potential ad placements, please refer to the *body template* used for this screen as documented within the *screen tracker* on the *design extranet*.

---

< Back to Search Results

**Four Points by Sheraton Chicago Downtown/Magnificent Mile** ★ ★ ★ ☆ ☆

115 North  Michigan Ave, Chicago, IL  *(Magnificent Mile, River North)*

Nightly rates from
**{$119}**
**Continue booking**
Total Price ({$133})   Price Assurance

$ View all available promotions

**Change Search**

**Where**
Chicago, IL

**Check-in**
12/30/09

**Check-out**
1/3/10

**Rooms**     **Guests**
1               2

**Search**

Need help?
{800-555-1234}

**Hotel Map**                          3

Hotel Saved                          4
Review this hotel                    5
Print hotel details                  6

| Hotel Overview | Guest Reviews |

Four Points by Sheraton Chicago Downtown is just off of Magnificent Mile. Shopping, sights and food sounds magnificent to us. Not a home run with the kids? Try an outing to the Bears Soldier Field, the Cubs Wrigley Field, or to nearby Museum Campus. Straightforward Comfort. The indoor heated pool and whirlpool. The high-speed Internet access. The fitness room, don't forget the bottled water in your room, all free. Have fun with the kids, ease your body and mind after a long day of meetings, and feel like you're at home. Sleep in Late. Give the alarm clock a rest, and sleep a little later in our Four Points by Sheraton Four Comfort Bed. More — 2

**Reviewer score:** **2** out of 5  121 reviews

**Good location, decent hotel**

"*it was nice to get 20% off dinner at the china grill for a birthday dinner. the location was great for walking to millenium ... park, state street shopping and michigan ave shopping.* " See full review

Molly | Jun 1, 2010

**Fabulous family getaway**

**4** *out of 5* | Jun 1, 2010

"*A family getaway for a little shopping, eating and taking in the sights. This was a great place to stay and will sleep there ...  again soon. The location is great and the staff were friendly and very helpful!*" See full review

Rested mom | June 15, 2010

La description de l'hôtel en français n'est pas disponible. Cliquez ci-dessous pour une description de l'hôtel en anglais. Description en anglais

                                                          8

**{Four Points by Sheraton Chicago Downtown/Magnificent Mile} Rooms {& Rates}**

| {Total cost} | Room description |
|---|---|
| **Continue booking**  **{$888.88}\*** ({total price per room}) {*includes taxes} (Actual nightly rates below) **Week 1** Wed Thu Fri Sat Sun Mon Tue {$888} {$888} {$888} {$888} {$888} {$888} {$888} **Week 2** Wed Thu Fri {$888} {$888} {$888} Taxes NOT included in nightly rates | $ **{BrandName10} Special Offer: {20% Summer bonus!  $25 dining coupon!}** {Standard room - 1 double bed} |
| **Switch to this room** **{Same price}** ({total price per room}) ({$1010}\* {total room cost}) {*includes taxes} | $ **{BrandName10} Special Offer: {Includes self-parking}** offer details {Standard room - 2 double bed or 1 king bed} |
| **Switch to this room** **{$36 more}** ({total price per room}) ({$1,046}\* {total room cost}) {*includes taxes} | {Deluxe room - 1 king bed + sitting area} |

Show more rooms

Show all room descriptions

**Hotel Map & Streetview**

| Map | Satellite | Terrain |

Map

7

Street view

**Area served** 9
{Chicago, IL, 60611, US}

**Nearby airports** 10
{Midway International Airport O'Hare International Airport }

**Area description** 11
{Navy Pier, Oak Street Beach, Water Tower, Museum of Contemporary Art, Magnificent Mile}

**Hotel amenities**
12

| | | |
|---|---|---|
| {24 Hour Front Desk} | {Elevators} | {Restaurant} |
| {Air Conditioned} | {Fitness center} | {Room Service} |
| {AM/FM Alarm Clock} | {Hairdryer in Room} | {Safe} |
| {Business center} | {Handicapped Rooms/Facilities} | {Smoke-free policy} |
| {City Center} | {Health Club} | {Television with Cable} |
| {Concierge Desk} | {Iron} | {Valet Parking} 12 |
| {Data port Available} | {Ironing Board} | {No amenity information is available for this hotel} |

**Hotel policies**

Check-in: {3:00 PM}  13
Check-out: {1:00 PM}

**Hotel terms and conditions**

Rates quoted in currencies other than the hotel's base currency are subject to the rate
of international exchange. Rate may change throughout stay. Rate may reflect
average nightly rate. Extra charges may apply for children. Incidental charges, such
as room service, are not included in the rate.

The amenities and/or facilities may not be located at this hotel, but within a
reasonable distance and additional charges may apply for use. All information has

been provided by this hotel and not by {BrandName}.

14

15

{*Includes taxes}

**ID:** View 20

**Description: Single Property -** Dateless Search

Rates not available

**Features: TBD**

**Localization:** ShortDate

AbbrevFullDateNoYear

Currency

Distance

---

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For potential ad placements, please refer to the *body template* used for this screen as documented within the *screen tracker* on the *design extranet*.

---

< Back to Search Results

**Four Points by Sheraton Chicago Downtown/Magnificent Mile** ★ ★ ★ ☆ ☆

115 North  Michigan Ave, Chicago, IL *(Magnificent Mile, River North)*

**Choose your dates**

Price Assurance

$ View all available promotions

**Change Search**

**Where**

Chicago, IL

**Check-in**

12/30/09

**Check-out**

1/3/10

**Rooms**          **Guests**

1 ▼              2 ▼

Search

Need help?
{800-555-1234}

**Hotel Map**                    3

**Hotel Saved**          4
Review this hotel        5
Print hotel details      6

| Hotel Overview | Guest Reviews |

Virtual Tour

**Reviewer score: 2** out of 5  1 reviews

**Good location, decent hotel**

*"it was nice to get 20% off dinner at the china grill for a birthday dinner. the location was great for walking to millenium ... park, state street shopping and michigan ave shopping. "* See full review

Molly | Jun 1, 2010

{Four Points by Sheraton Chicago Downtown is just off of Magnificent Mile. Shopping, sights and food sounds magnificent to us. Not a home run with the kids? Try an outing to the Bears Soldier Field, the Cubs Wrigley Field, or to nearby Museum Campus. Straightforward Comfort. The indoor heated pool and whirlpool. The high-speed Internet access. The fitness room, don't forget the bottled water in your room, all free. Have fun with the kids, ease your body and mind after a long day of meetings, and feel like you're at home. Sleep in Late. Give the alarm clock a rest, and sleep a little later in our Four Points by Sheraton Four Comfort Bed. Stay in bed and watch some TV or an in-room movie. Order room service. It's a great way to spend the morning. You should do this more often. Four Points by Sheraton Chicago Downtown is just off of Magnificent Mile.

Shopping, sights and food sounds magnificent to us. Not a home run with the kids? Try an outing to the Bears Soldier Field, the Cubs Wrigley Field, or to nearby Museum Campus. Straightforward Comfort. The indoor heated pool and whirlpool. The high-speed Internet access. The fitness room, don't forget the bottled water in your room, all free. Have fun with the kids, ease your body and mind after a long day of meetings, and feel like you're at home. Sleep in Late. Give the alarm clock a rest, and sleep a little later in our Four Points by Sheraton Four Comfort Bed. Stay in bed and watch some TV or an in-room movie. Order room service. It's a great way to spend the morning. You should do this more often.} Less        2

8

**{Four Points by Sheraton Chicago Downtown/Magnificent Mile} Rooms**

**Deluxe One Bedroom Suite**
One King bed. High ceiling with crown moldings provide European charm. Room is furnished with an iron, hair dryer, kitchen including a microwave and dishwasher, in-room coffee, 2-line speaker phone, data ports and voice-mail

**Deluxe Room**
One Queen Bed. High ceiling with crown moldings provide European charm. Room is furnished with an iron, hair dryer, kitchen including a microwave and dishwasher, in-room coffee, single line phone, data ports and voice-mail

Show all room descriptions

## Screen Elements

**1 – View all available promotions**
**element:** link
**Functionality:** On click, open popup in new window
**Target:** WL_POPUP436_ViewAllPromotions

**2 – More/Less**
**element:** link
**Functionality:** On click, expands description and text changes to "Less"
Clicking "Less" returns description to default state.

**3 – Map**
**element:** embedded map of hotel location
**Functionality:** On click, anchor links to large map on page

**4 – Save this hotel / Hotel Saved**
**element:** dynamic link
**Functionality:** On click hotel is saved to Saved Hotels module
WL_HOTEL200.10 and text changes to "Hotel Saved" and link is disabled.

**5 - Review this hotel**
**Element:**        hyperlink
**Functionality:** initiates writing of a review for this property
**Target:**        If logged in:        WL_MS750_Write_A_Review
                   If not logged in:    WL_REG500.20 Registration (Reviews2009)
**Conditions:**    Print and pop-up views do not have this link

**6 - Print this hotel**
**element:** hyperlink
**functionality:** open HOTEL212 popup window, initiate print CSS
**Condition:** view is shown with description expanded/collapsed depending on user
interaction, when text not available in POS language and site configured to hide
foreign language.
**UK: A4 paper**
**US: 8.5 x 11 paper**

**7 – Map & Steetview**
**Element:**                Dynamic map & streetview
**Functionality:** Displays a pannable interactive Google map and streetview with default controls
**Conditions:**    (Google)Shows the mini zoom and scroll control. Show default view options from
                   Google API **Map | Satellite | Terrain** with Map as the default, and labels selected by
                   default in the Satellite view.
                   (Other vendor) When due to contractual or technical issues display standard map
                   controls as determined by default API (Mapquest)
                   **(No map available) If no map is available display message "No map available"**

**8 - Hotel Name Rooms & rates**
**Element:** dynamic text
**Functionality:** Displays hotel name (for SEO) the word "Rooms" or "Rooms & Rates" if rates areavailable

**9 - Area Served**
**Element:** dynamic text

**10 – Nearby Airports**
**Element:** dynamic text

**11 - Area Description**
**Element:** dynamic text

**12 - Hotel amenities**
**Element:** dynamic text
**Conditions:** If no amenity data exists for property display:
                "{No amenity information is available for this hotel}"

**13 - Check-in/Check-out time**
**Element:** dynamic text

**14 - Brand Name**
**Element:** dynamic text

**15 - tax footnote**
**Element:** dynamic text
**Conditions:** Can be configured off per POS

## Module Overview

**Use Cases:** White Label Hotel Details from Dated Search
`                        White Label Dateless Hotel Details
**Roles:** Known user
Unknown user
**Module varies by:** Data evaluation
Screen in which it appears

## Comments

---

10 – Initial State
- **Dated search**
- **Dateless search**

5

**Back to Search Results**

1        2

**{Four Points by Sheraton Chicago Downtown/Magnificent Mile}** ★ ★ ★ ☆ ☆

4

{115 North  Michigan Ave, Chicago, IL} (*{Magnificent Mile, River North}*)

3

20 – Initial State
- **SEO Hotel Details Page**
- **DP Deals path**
- **Referring URL was not from a user initiated search**

6

{United States} > {Illinois} > {Chicago} > {Magnificent Mile}

**{Four Points by Sheraton Chicago Downtown/Magnificent Mile}** ★ ★ ★ ☆ ☆

{115 North  Michigan Ave, Chicago, IL} (*{Magnificent Mile, River North}*)

30 – Initial State
- **Printer friendly view**
- **User reviews popup view**

{United States} > {Illinois} > {Chicago} > {Magnificent Mile}

**{Four Points by Sheraton Chicago Downtown/Magnificent Mile}** ★ ★ ★ ★ ★

{115 North  Michigan Ave, Chicago, IL} (*{Magnificent Mile, River North}*)

## Functional specifications

**0 - Page Title:** {Hotel Name} -<h1>
**Element:** Static or Dynamic Text
**Functionality:** Describes the page title
**Format:** {Hotel Name}
**Source:** TMS

**1 - Hotel Name**
**Element:** dynamic text

**2 - Star rating**
**Element:** dynamic image

**3 – Hotel Address**
**element:** link
**Functionality:** Anchor link to map

**4 - Neighborhood**
**Element:** dynamic text

**5 – Back to results link**
**element:** link
**Target:** WL_HOTEL200_Search Results

**6 - SEO Breadcrumb**
**Element:** hyperlink breadcrumb
**Functionality:** navigates to parent page of deals results
**Target:** Hotels = http://www.orbitz.com/hotels/
Countryname = http://www.orbitz.com/hotels/{countryName}
State = http://www.orbitz.com/hotels/{countryName}/{stateName}
Area = http://www.orbitz.com/hotels/{countryName}/{stateName}/<areaName}
**Conditions:** Displayed on SEO versions of Hotel Details page and anywhere a user lands directly on a hotel page (as opposed to from a SearchBot search result)

# Module Overview

**Use Cases:**    White Label Hotel Details
**Roles:**    Known user
    Unknown user
**Module varies by:**    Data evaluation
    Screen in which it appears

# Comments

---

**10** — Initial State
- Hotel has 2+ reviews

**Reviewer score:** {2} out of 5 {121} reviews   3

---
**Good location, decent hotel**

"*it was nice to get 20% off dinner at the china grill for a birthday dinner. the location was great for walking to millenium ... park, state street shopping and michigan ave shopping.* " See full review  1
  **{ReviewerName}** | {Jun 1, 2010}
  5   6

---
**Fabulous family getaway**

**4** *out of 5* | Jun 1, 2010

"*A family getaway for a little shopping, eating and taking in the sights. This was a great place to stay and will sleep there ...  again soon. The location is great and the staff were friendly and very helpful!*" See full review  2
  **{AnotherReviewerName}** | {May 15, 2010}   6

---

**20** — Initial State
- Hotel has 1 review   7

**Reviewer score:** {3.5} out of 5 {121} reviews   3

---
**Good location, decent hotel**

"*it was nice to get 20% off dinner at the china grill for a birthday dinner. the location was great for walking to millenium ... park, state street shopping and michigan ave shopping.* " See full review  1
  **{ReviewerName}** | {Jun 1, 2010}

---

**30** — Initial State
- Hotel has 0 reviews

---
**Not yet reviewed**

Be the first to review this hotel   4

---

**40** — Initial State
- Text not available in POS language and site configured to hide foreign language (France example below)

**Note:** {3.8} surt of 5 {51} commentaries   3

Review available in English only for a non-English site
Note: Both review snippets could be displayed this way. This condition can be true for a single review as well.

---
**4 sur 5**   2

Voir les avis en anglais
  **{ReviewerName}** | {Jun 1, 2010}  1
  5   6

---
**Parlevous Francias?**

**4** *sur 5* | Jun 1, 2010

"*Bonjour bonjour bonjour! Le hotelier un postus mangnifvous!*" See full review  2
  **{MonsurFroggy}** | {May 15, 2010}   6

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# Functional specifications

**1 – Verified Customer Badge**
**element:** dynamic graphic
**Functionality:** Displayed if reviewer has previously stayed here on a verified booking

**2 - See full review**
**Element:** link
**Functionality:** Opens reviews popup with referring review highlighted as first review on page
**Target:** WL_POPUP437

**3 – {n} user reviews**
PACE-HOS-HCA Multilingual – 102735-Update link adding in "In English" when text not available in POS language
**element:** link
**Functionality:** On click, open reviews tab

**4 - First review link**
**Element:** hyperlink
**Functionality:** initiates writing of a review for this property
**Target:**    If logged in:    WL_MS750_Write_A_Review
    If not logged in:    WL_REG502 Registration (Reviews2009)
**Conditions:**    PACE-HOS-HCA Multilingual – 102735-Update link adding in "In English" when text not available in POS language

**5 - Reviewer Nick Name**
**Element:** dynamic text

**6 - Date of review**
**Element:** dynamic text

**7 – Average reviewer score**
**Element:** dynamic text
**Functionality:** denotes average satisfaction score for this property

# Module Overview

**Use Cases:** White Label Hotel Details from Dated Search
` White Label Dateless Hotel Details
**Roles:** Known user
Unknown user
**Module varies by:** Data evaluation

---

# Module Conditions

**10 — Initial State**
**Dateless or dated search**

**Change Search**

**Where**

2 — {City name}

Reference:
WL_SEARCH100.25

**Check-in**
{dd/mm/yy}
**Check-out**
{dd/mm/yy}

Reference:
WL_SEARCH101.20

**Rooms** **Guests**
1 ▼    2 ▼

1 — **Search**

**20 — Interacted State**
• **Dateless or dated search**
• **2+ rooms selected**

**Change Search**

**Where**

2 — {City name}

Reference:
WL_SEARCH100.25

**Check-in**
{dd/mm/yy}
**Check-out**
{dd/mm/yy}

Reference:
WL_SEARCH101.20

**Rooms** **Guests**
4 ▼    8 ▼

Reference:
WL_SEARCH101.20
SUBMODULE A

**Guests**
Room 1   Room 2   Room 3   Room 4
2 ▼     4 ▼     2 ▼     2 ▼

1 — **Search**

# Functional specifications

**1 – Search**
**Element:** button
**Functionality:** Initiates a dated search for for the search parameters
and display Dated Hotel search results page.
**Target:** HOTEL200_SearchResults

**2 – Where**
**element:** Text box
**Functionality:** Allows the user to specify the desired location for hotel
search. Prefilled with previously entered value: for change search, customize
search, check availability, or if transferred from other product orbot.

# Module Overview

**Use Cases:** White Label Hotel Details from Dated Search
` White Label Dateless Hotel Details
**Roles:** Known user
Unknown user
**Module varies by:** Data evaluation
User interaction
Configuration

# Module Conditions

**10 – Interacted State**
- Property with photos has been selected
- User has paged to at least 2$^{nd}$ set of thumb nails



**20 – Initial State**
- Property with photos has been selected
- Less than 8 photos exist for hotel



**30 – Initial State**
- Property with photos has been selected
- Property only has 1 photo



**40 – Initial State**
- Property has no photos avialable

*(Do not display)*

# Functional specifications

**1 - Virtual tour**
**Element:** Graphic link
**Functionality:** Displays virtual tour, if available
**Target:** WL_POPUP439_HotelVirtualTours
**Conditions:** Default:
- IF tour is not available for that property, THEN do not display
  - IF tour is available for that property, THEN display
  onClick: display next image, highlight that image in thumbnail display
- UBP308 does not have this link

**2 – Previous thumbnails**
**Element:** Graphic link
**Functionality:** Displays previous set of 8 thumbnail images
  - IF no previous images available do not display
  - OnClick: Return to previous set of thumbnails
**ALT Text :** Previous photos

**3 – Next thumbnails**
**Element:** Graphic link
**Functionality:** Displays next set of up to 8 thumbnail images
  IF no more images available do not display
  OnClick: Scroll to next set of thumnails
**ALT Text :** More photos

**4 -Thumbnails images**
**Element:** Graphic link
**Functionality:** Enables users to see multiple images at a time
**Values:** - OnClick: Highlight the image AND display that image in the main area

**5 -Thumbnail of selected image**
**Element:** Graphic
**Functionality:** Highlights thumbnail of selected image to indicate relative position in image timeline

**6 -Hide/show icon**
**Element:** Graphic link
**Functionality:** Toggles display of thumbnails on-click. Default is to show thumbnails.

**NOTE: This is a highly animated module. See Design specs for notes on animations and transitions**

## Module Overview

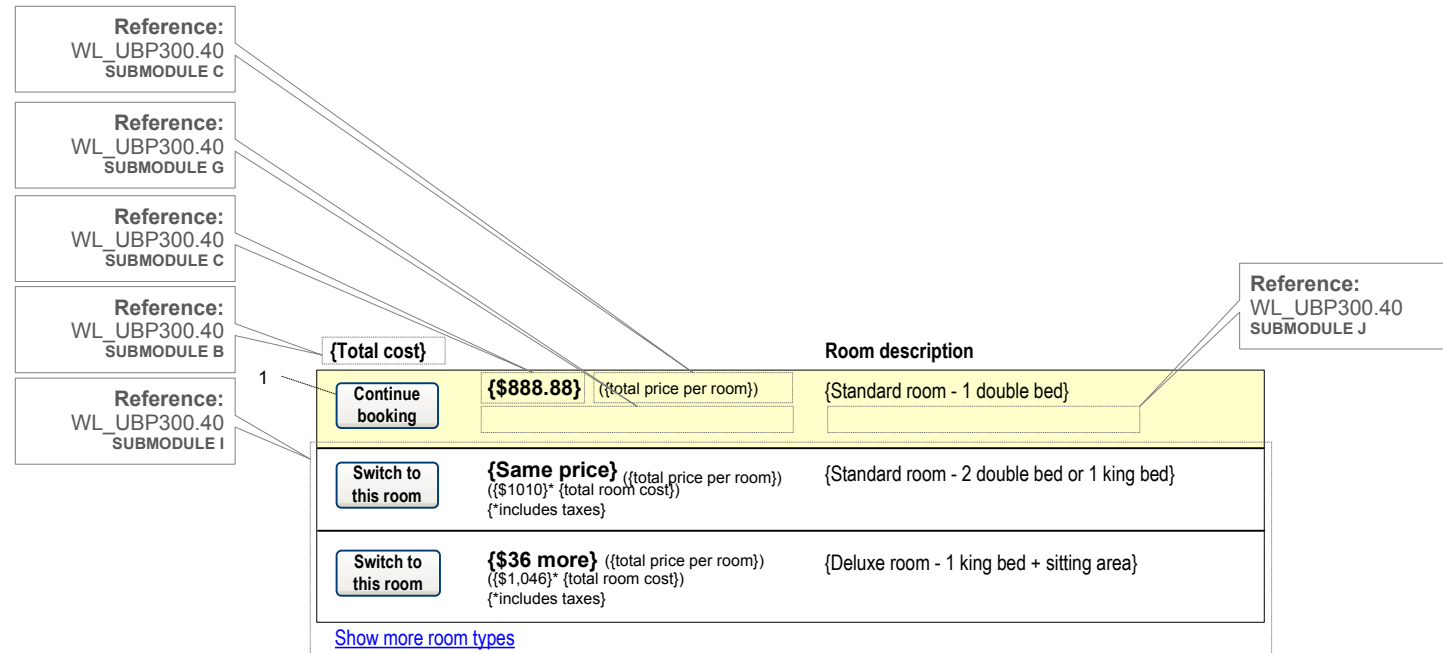**Use Cases:**   White Label Hotel Details from Dated Search
`                White Label Dateless Hotel Details
**Roles:**       Known user
                 Unknown user
**Module varies  by:** Data evaluation
                 User interaction
                 Configuration

## Comments

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## Module Conditions

10  –  **Initial state**
- **Dated, single room search**
- **Property has rooms available**
- Module is identical to Rooms & Rates module on Trip Details, with the addition of a "Continue Booking" button and slightly modified visual design. *As indicated by references, see WL_UBP300.40: Hotel Details for more detailed functional specifications*

| | |
|---|---|
| **Reference:**<br>WL_UBP300.40<br>SUBMODULE C | |
| **Reference:**<br>WL_UBP300.40<br>SUBMODULE G | |
| **Reference:**<br>WL_UBP300.40<br>SUBMODULE C | |
| **Reference:**<br>WL_UBP300.40<br>SUBMODULE B | |
| **Reference:**<br>WL_UBP300.40<br>SUBMODULE I | |

**Reference:**
WL_UBP300.40
SUBMODULE J

{Total cost}          Room description

1

| Continue booking | **{$888.88}** ({total price per room}) | {Standard room - 1 double bed} |
| Switch to this room | **{Same price}** ({total price per room})<br>({$1010}* {total room cost})<br>{*includes taxes} | {Standard room - 2 double bed or 1 king bed} |
| Switch to this room | **$36 more** ({total price per room})<br>({$1,046}* {total room cost})<br>{*includes taxes} | {Deluxe room - 1 king bed + sitting area} |

Show more room types

20  –  **Initial state**
- **Dateless, single room search**
- **Dated or dateless, multi-room search**
- **No availability**

*(Do not display module)*

## Functional specifications

**1  - Continue Booking**
**Element:**      button
**Functionality:** takes user to the first page of the unified booking path, where they will be able to modify room choice and continue booking
**Target:**       UBP300_TripDetails

## Module Overview

**Use Cases:** White Label Hotel Details from Dated Search
`  White Label Dateless Hotel Details
**Roles:** Known user
  Unknown user
**Module varies by:** Data evaluation
  User interaction
  Configuration

---

## Module Conditions

10 – **Initial state**
  • **WL_HOTEL210.40 Rooms & Rates is displayed**
  • **Property has room descriptions**

Show all room descriptions ———————— 1

20 – **Interacted state – 2 descriptions show2**   -or-   **Initial state**
  • **WL_HOTEL210.40 Rooms & Rates is displayed**     • **WL_HOTEL210.40 Rooms & Rates is NOT displayed**
  • **Property has room descriptions**       • **Property has room descriptions**

**{Pillow and blanket, private corner}** ———— 3
{Fusce sollicitudin magna nec mauris. Nulla neque metus, luctus in, tincidunt id, consectetuer
vitae, tortor. Etiam eros tellus, commodo sit amet, ultrices sed, facilisis in, mauris. Sed vel metus
sed est accumsan feugiat.} ———— 4

**{Midsize Dormitory – Cots first come, first serve}**
{Fusce sollicitudin magna nec mauris. Nulla neque metus, luctus in, tincidunt id, consectetuer
vitae, tortor. Etiam eros tellus, commodo sit amet, ultrices sed, facilisis in, mauris. Sed vel metus
sed est accumsan feugiat.}

Show all room descriptions ———————— 1

30 – **Initial state**
  • **Property does not have room descriptions**

*(Do not display module)*

40 – **Initial State**
  • **Text not available in POS language and site configured to hide foreign language**
  • **English room type description collapsed**

French language room type description not available.
Please click below for English language room types.
English description ———————— 2

25 – **Interacted state – All room descriptions shown**   -or-   **Interacted state**
  • **WL_HOTEL210.40 Rooms & Rates is displayed**     • **WL_HOTEL210.40 Rooms & Rates is NOT displayed**
  • **Property has room descriptions**       • **Property has room descriptions**
            • **Non Javascript / accessible**

**{Pillow and blanket, private corner}**
{Fusce sollicitudin magna nec mauris. Nulla neque metus, luctus in, tincidunt id, consectetuer
vitae, tortor. Etiam eros tellus, commodo sit amet, ultrices sed, facilisis in, mauris. Sed vel metus
sed est accumsan feugiat.}

**{Midsize Dormitory – Cots first come, first serve}**
{Fusce sollicitudin magna nec mauris. Nulla neque metus, luctus in, tincidunt id, consectetuer
vitae, tortor. Etiam eros tellus, commodo sit amet, ultrices sed, facilisis in, mauris. Sed vel metus
sed est accumsan feugiat.}

**{Large Private Room – Our best rate}**
{Fusce sollicitudin magna nec mauris. Nulla neque metus, luctus in, tincidunt id, consectetuer
vitae, tortor. Etiam eros tellus, commodo sit amet, ultrices sed, facilisis in, mauris. Sed vel metus
sed est accumsan feugiat.}

**{High Roller Suite – Private butler}**
{Fusce sollicitudin magna nec mauris. Nulla neque metus, luctus in, tincidunt id, consectetuer
vitae, tortor. Etiam eros tellus, commodo sit amet, ultrices sed, facilisis in, mauris. Sed vel metus
sed est accumsan feugiat.}

## Functional specifications

**1 - Show all room descriptions** (JavaScript user)
**Element:**  expand link
**Functionality:** expands to show all room descriptions

**2 - English descriptions** (JavaScript user)
**Element:**  expand link
**Functionality:** Javascript user: expands to show all room descriptions
  Non-Javascript user: takes user to a view of the Hotel Details page with
  English hotel or room type description expanded

**3 – Room type**
**Element:**  dynamic text

**4 - Room description (long)**
**Element:**  dynamic text

# Module Overview

**Use Cases:**   White Label Hotel Details from Dated Search
`                White Label Dateless Hotel Details
**Roles:**       Known user
                 Unknown user
**Module varies by:**  Data evaluation

# Comments

**INTERNATIONAL NUMBER FORMATS NOTE**
Dates, times, currency, measurements, and number formats are examples only. Refer to WL_Dates&Time_Format.xls and localization requirements for the format that will appear in a particular local.

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# Module Conditions

10 — **Initial State**
- **User reviews available**

| Hotel Overview | **Guest Reviews** |

WL_HOTEL210.70

## Ratings and reviews

**Reviewer score**
**{4.2}**
out of 5
{245} reviews
About the scores

| | 1 | 2 | 3 | 4 | 5 |
Amenities
Maintenance
Hotel staff
Room comfort
Location
Value

### See scores and reviews by travelers like you!

- All travelers {4.2 of 5}
- Leisure {4.3 of 5}
- Business {3.3 of 5}
- Family {4.0 of 5}
- Couples {2.3 of 5}

Most recent reviews

**SCORE {4} out of 5**
**{"Quietest hotel we have ever been in!"}**
{Frank W.}, Verfied Customer {Thornhill, ON}
{Aug 1, 2005}          MediumDate
🔧 TRIP HINT
*Would recommend to a friend!*
{After a great deal of research and checking online reviews we chose this hotel for a five night visit…}
View full review

**SCORE {5} out of 5**
**{"Great hotel, complicated floor plan"}**
{Cindy F.}, {Oklahoma City, OK} {Aug 1, 2005}
*Would recommend to a friend!*
{Just returned from a conference at the hotel. After reading multiple reviews here about the less…}
View full review

**SCORE {2} out of 5**
**{"Don't use the telephone or bother with the comment card"}**
{Anonymous}, {London} {Jul 23, 2005}
🔧 TRIP HINT
{Stayed at the end of May 2005. Room size OK. view of a slab of concrete from our room. Asked…}
View full review

**See all 245 user reviews for this hotel**

## Introducing hotel reviews!

Don't just take our word for it. Now you can see what fellow travelers have to say about this hotel and thousands of others, including:

 * Opinions, insight and first-hand observations, sorted by traveler type.

 * Customer ratings for service, comfort, location, amenities and value.

 * Practical, money-saving tips on what to do, where to eat and how to get around.

## Quick tips from our users

**{Dining hint}, {short walk from hotel}**
{Please, please try Le Cerise (hotel restaurant)! I have never had a dining experice quite like it. The food was so flavorful and excellently prepared. The service was lovely.}
{Frank W.}, {Thornhill, ON} {Aug 1, 2005}

**{Dining hint}, {short walk from hotel}**
{Please, please try Le Cerise (hotel restaurant)! I have never had a dining experice quite like it. The food was so flavorful and excellently prepared. The service was lovely.}
{Frank W.}, {Thornhill, ON} {Aug 1, 2005}

**{Dining hint}, {short walk from hotel}**
{Please, please try Le Cerise (hotel restaurant)! I have never had a dining experice quite like it. The food was so flavorful and excellently prepared. The service was lovely.}
{Frank W.}, {Thornhill, ON} {Aug 1, 2005}

**See all trip hints for this hotel**

20 — **Initial State**
- **User reviews not available**

(Do not display Guest reviews tab)

# Functional specifications

**1 - Individual Reviewer score**
**Element:** text w/ colored background?
**Functionality:** Indicates "overall satisfaction" score for this review only
**Values:** 1, 2, 3, 4, 5 (whole numbers only)
**Target:** WL_POPUP437, popup, user review tab chosen with "all travelers" filter applied, chosen review expanded and anchored (if necessary)

**2 - Trip hint indicator**
**Element:** text w image
**Functionality:** Indicates presence of a "trip hint" included with review
**Target:** WL_POPUP437, popup, user review tab chosen with "all travelers" filter applied, chosen review expanded and anchored (if necessary)

**3 - Review title**
**Element:** dynamic text
**Conditions:** do not display if not present

**4 - Traveler name**
**Element:** dynamic text
**Conditions:** if no name given, display "Anonymous"

**5 - Date posted to the site**
**Element:** dynamic text

**6 - City, state/country**
**Element:** dynamic text
**Functionality:** display "city name" followed by the state abbreviation, or country name (separated by a comma)
**Conditions:** if no city name given, do not display

**7 - Recommended indicator**
**Element:** text
**Conditions:** if user flagged as recommended, display this indicator. If not, do not display.

**8 - Review text preview**
**Element:** text
**Functionality:** not to exceed 3 full lines followed by an ellipsis (if necessary)
**Conditions:** if review text is not present, do not display

**9 - obsolete**

**10 - View full review link**
**Element:** link
**Target:** WL_POPUP437, popup, user review tab chosen with "all travelers" filter applied, chosen review expanded and anchored (if necessary)

**11 - See all ## user reviews**
**Element:** link
**Functionality:** number should reflect the total number of reviews available
**Target:** WL_POPUP437, popup, user review tab chosen with "all travelers" filter applied, all reviews condensed

**12 - Hint type**
**Element:** text

**13 - Distance**
**Element:** text
**Conditional:** if user has indicated "N/A", do not display

**14 - Hint text**
**Element:** text
**Functionality:** display full hint text, no truncation

**15 - See all trip hints**
**Element:** link
**Target:** WL_POPUP622, popup, user trip hint tab chosen, "all hints" filter active

**16 - Verified Customer**
**Element:** dynamic text
**Conditions:** Displays if customer booked and stayed at property in the past. Display nothing if customer has not booked this property in the past

# Module Overview

**Use Cases:**  White Label Hotel Details from Dated Search
`  White Label Dateless Hotel Details
**Roles:**  Known user
 Unknown user
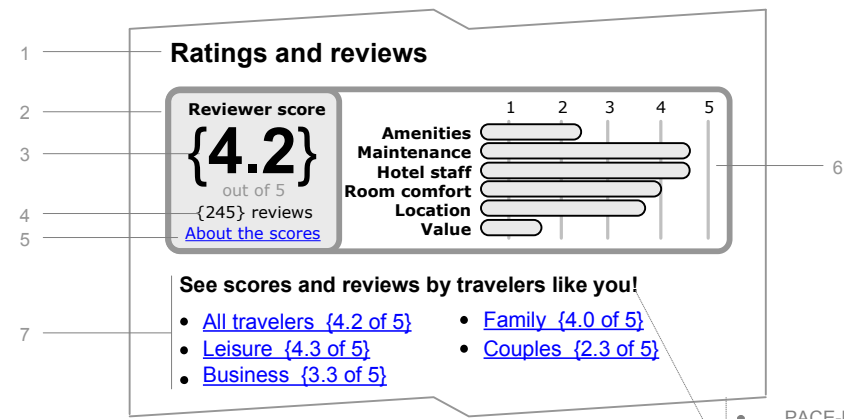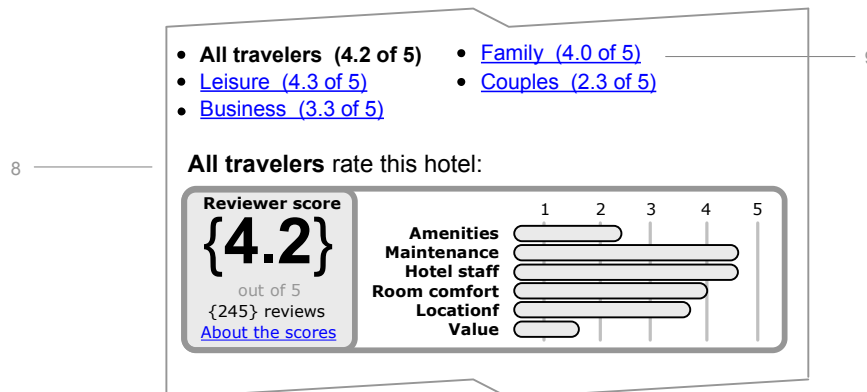**Module varies  by:**  Data evaluation
 Screen in which it appears

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# Module Conditions

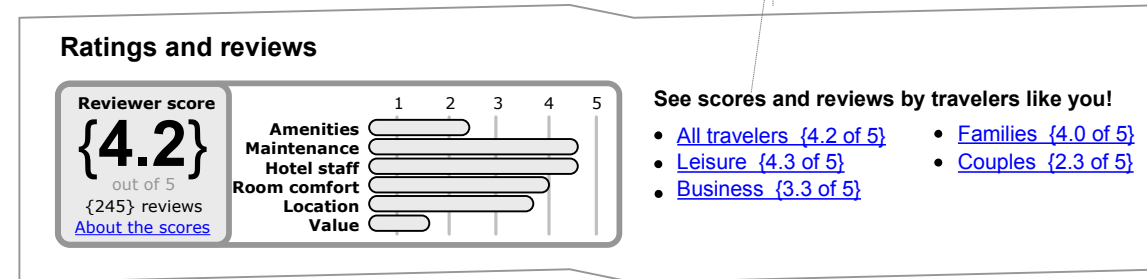**10 –**  **Initial State**
- **User reviews configured OFF**

<do not display module>

**20 –**  **Initial State**
- **User reviews configured ON**
- **Reviews tab view**

### Ratings and reviews

**Reviewer score**
**{4.2}**
out of 5
{245} reviews
About the scores

Amenities
Maintenance
Hotel staff
Room comfort
Location
Value
1  2  3  4  5

**See scores and reviews by travelers like you!**

- All travelers  {4.2 of 5}
- Leisure  {4.3 of 5}
- Business  {3.3 of 5}
- Family  {4.0 of 5}
- Couples  {2.3 of 5}

PACE-HOS-HCA Multilingual
- 102735
- Change text to include "In English"  when text not available in POS language

**30 –**  **Initial State**
- **User reviews configured ON**
- **Guest reviews popup view**

- **All travelers  (4.2 of 5)**
- Leisure  (4.3 of 5)
- Business  (3.3 of 5)
- Family  (4.0 of 5)
- Couples  (2.3 of 5)

**All travelers** rate this hotel:

**Reviewer score**
**{4.2}**
out of 5
{245} reviews
About the scores

Amenities
Maintenance
Hotel staff
Room comfort
Locationf
Value
1  2  3  4  5

**40 –**  **Initial State**
- **User reviews configured ON**
- **Description tab view**

PACE-HOS-HCA Multilingual
- 102735
- Change text to include "In English"  when text not available in POS language

### Ratings and reviews

**Reviewer score**
**{4.2}**
out of 5
{245} reviews
About the scores

Amenities
Maintenance
Hotel staff
Room comfort
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1  2  3  4  5

**See scores and reviews by travelers like you!**

- All travelers  {4.2 of 5}
- Leisure  {4.3 of 5}
- Business  {3.3 of 5}
- Families  {4.0 of 5}
- Couples  {2.3 of 5}

**50 –**  **Initial State**
- **User reviews configured ON**
- **Printer friendly version**

### Ratings and reviews

**Reviewer score**
**{4.2}**
out of 5
{245} reviews
About the scores

Amenities
Maintenance
Hotel staff
Room comfort
Location
Value
1  2  3  4  5

**See scores and reviews by travelers like you!**

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- Couples  {2.3 of 5}

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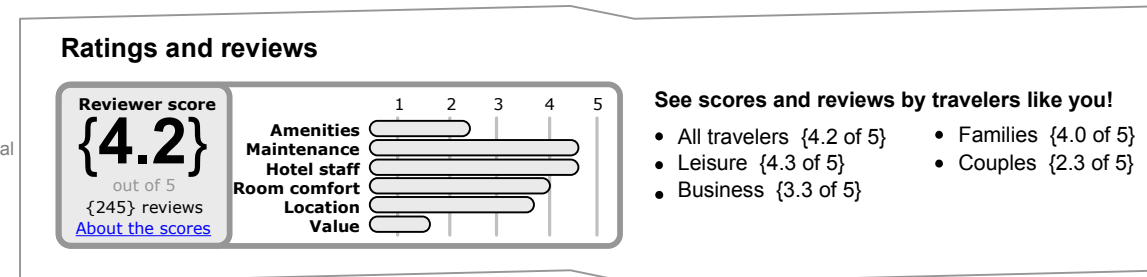
# Functional specifications

**1 - Review module header**
**Element:** static text

**2 - Reviewer score header**
**Standard property values:**
**Element:** static text
**Conditions:**  does not appear in the when when this module appears in a popup

**3 - Overall score**
**Element:** dynamic text
**Functionality:** denotes average satisfaction score for this property
**Target:** WL_POPUP437 popup, user review tab chosen with "all travelers" filter applied, all reviews condensed
**Values:** N/A, 1.0 – 5.0 (must be accurate to tenths)

**4 - Total review count**
**Element:** dynamic text
**Functionality:** total number of reviews that are being used to generate the score.
**Conditions:**  does not appear when score is N/A

**5 - About the scores link**
**Element:** static link
**Target:** WL_POPUP434_AboutReviewScores

**6 - Hotel features graph**
**Element:** graphic?
**Functionality:**  a bar graph that can display the score of six categories on a scale of 1 to 5 by tenths.
**Conditions:**  If the requisite number of reviews have not been submitted, then this should display the "no score" state.

**7 - Display reviews by segment header**
**Element:** text, links
**Functionality:**  a bulleted list of links that filter the reviews based on selection.  Chosen filter becomes inactive:
**Values:**  segment name followed by segment score (1.0 – 5.0 of 5)
**Target:** WL_POPUP437, popup, user review tab chosen with chosen filter applied, all reviews condensed
**Conditions:**
*If no score available for segment, do not display link for that segment.

**8 - Segment scoring header**
**Standard property values:**
**Element:** dynamic text
**Functionality:**  Denotes which score is currently selected and shown
**Values:**  "All travelers", "Leisure travelers", "Business travelers", "Families", "Couples"
**Default Value:** "All travelers"

**9 - Display reviews by segment header – popup version**
**Element:** text, links
**Functionality:**  a bulleted list of links that filter the reviews based on selection.  Chosen filter becomes inactive:
**Default state:** "all travelers"
**Values:**  segment name followed by segment score (1.0 – 5.0 of 5)
**Conditions:** If no score available for segment, do not display link for that segment.